



COVID-19 protective measures

Caring for your health and well-being has always been and is now more than ever our absolute priority. You can be certain that we welcome you under prevention and social distancing conditions aligned in every respect with the health requirements and regulations in force to protect you.

Before and during your arrival:

- Request for documents by email to be filled in and thus facilitate the check-in procedure
- Check-in directly in the unit through an electronic key lock
- Remote check in and check out procedures are established. The building manager can contact you via email, phone, and Zoom/Skype to facilitate your check in and check out. You will have no contact with any staff unless you request it for any assistance needed during your stay. Out of an abundance of caution for the health and well-being of our guests and staff we maintain the strictest social distancing guidelines possible.

Throughout the establishment:

- Thorough training of each staff member in terms of preventive measures and full compliance with all the latest health regulations issued by city and state health authorities
- Systematic personnel temperature checks at the start of each shift
- Hand-sanitizer dispensers available in all areas open to the public and in all staff areas
- Masks provided for guests
- Minimum distance maintained during each interaction
- Routine disinfection of all common areas following the strictest protocols and using certified equipment and products
- Re-organization of customer and employee traffic flows

In rooms and suites:

- Provision of a sanitary kit with mask and hand sanitizer in your room upon your arrival
- No contact with or handling of guests' personal belongings
- Extensive full unit disinfection of all the rooms following a strict protocol and using certified equipment and products by our professional cleaning services before every check in and after every check out.

Boston Sun Realty, Inc.